



Ministry of Housing,
Communities &
Local Government

**Muscular
Dystrophy UK**
Fighting muscle-wasting conditions



£30m Changing Places Programme

Local Authority Information Update



Carl Smith, MDUK



Agenda & Timings

12:00 - Welcome & Re-Introduction to the CPT Programme

12:05 - What is a Changing Places Toilet (CPT)?

12.10 - How to embrace CPT's including 'Top Tips'

12:20 - Insights

12:30 - A good Funding Application & Available Support

12:45 - Q&A

13:00 - Wrap-up & Close



Changing Places Programme Update MHCLG



What is & Who Needs a Changing Places Toilet ?

Legislative & Building Regulations

Karen Hoe - MDUK





What is a Changing Places Toilet?



Changing Places toilets are different from, and needed in addition to standard accessible toilets because they meet the needs of different people.

CP toilets are essential for over 250,000 people in the UK.

A Changing Places is in addition to accessible toilets because it provides:

- An adult-sized, height-adjustable changing bench
- A hoist (mobile or ceiling track)
- A peninsular toilet
- More space; 12 metres squared

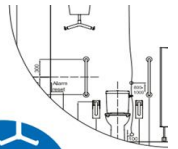


Building Regulations 2021 & Legislative Context

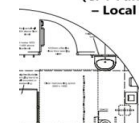
Building Type	Capacity or area
Assembly, recreation and entertainment	350 persons or more
Ditto, but being within a collection of smaller buildings <i>Example: zoos, theme parks, venues for sport & exhibitions</i>	2,000 persons or more
Shopping centres/malls or retail parks	30,000 m ² gross floor area or more
Retail Premises	2,500 m ² gross floor area or more
Sport & Leisure	More than 5,000 m ² gross floor area
Hospitals & primary care centres	n/a
Crematoria and cemetery	n/a

Duties and responsibilities of providers, employers and rights of users.

- Equality Act 2010 and Public Sector Equality Duty
- United Nations Convention on the Rights of Persons with Disabilities
- ADM Building Regulation
- Best Practice BS8300
- Practical Guide



Changing Places:
The practical guide
(CPT Funding 2021 England only
– Local Authorities reference)





A Perspective of How Changing Places Toilets can be Embraced

Karen Hoe – MDUK
(on behalf of Leeds City Council –
Bairbre McKendrick)





Leeds City of 42 Changing Places Toilets





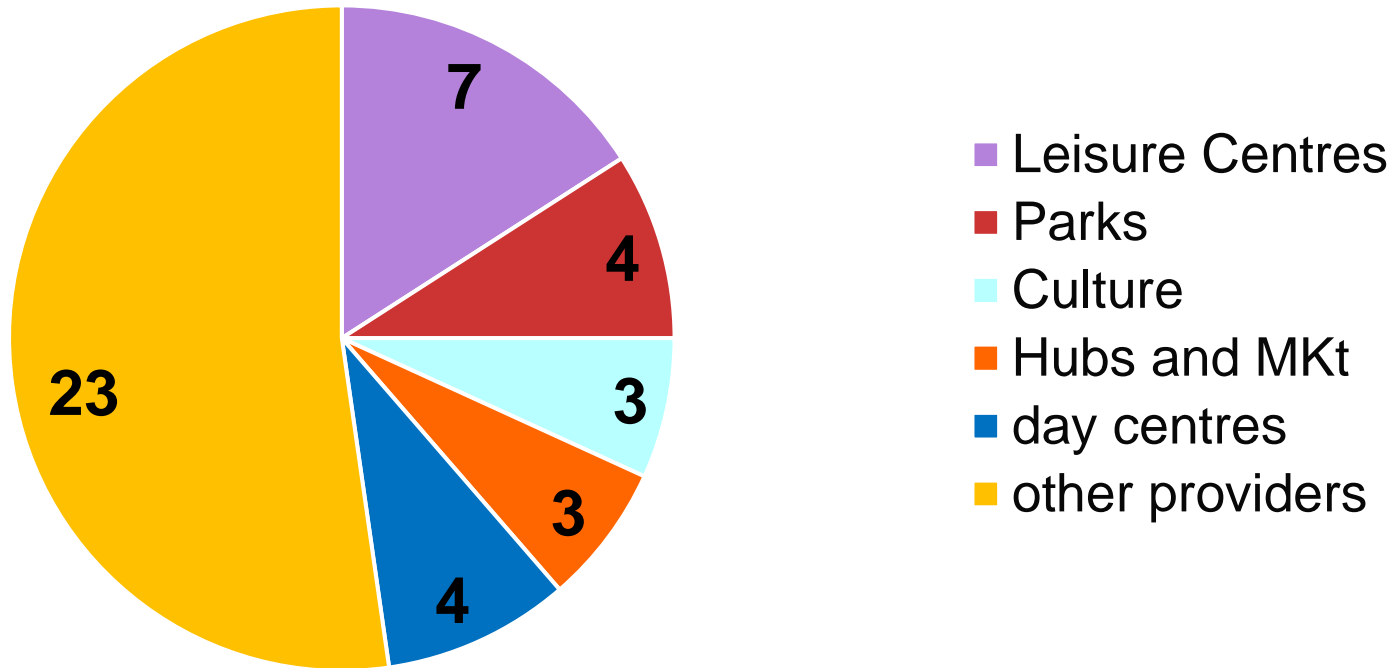
Leeds City Council

Embracing CPT's in the Early Days

- 2009 - Leeds CC consulted parents & carers of disabled children & young people to ask them where they would want Changing Places Toilets to be developed
- Responses indicated preferred locations included:
 - the city centre
 - shopping centres
 - leisure facilities
 - sport centres
 - parks
- Commitment from leadership in 2010 to develop CPTs
- Worked with Aspire - partners for adult social care to deliver them
- Campaigners & deputation to council 2011
- CPT's built in Leisure Centers - 7, Parks – 4, Culture - 3, Hubs – 3, Day Care – 4 , and 23 in other providers settings .



Spread of current 42 CPTs in Leeds



Plans for additional CPT's

- **Leeds Town Hall** - Major refurbishment inc new performance space
- **Kirkstall Abbey** – popular for school visits and classical concerts
- **Wetherby** – Riverside Market Town popular with day excursions
- **Parklife** – grassroots football multi function facilities inc GP surgery



Leeds City Council Top Tips

What makes for a good place to put a CPT ?

- ✓ Ideally locate a CPT next to existing toilets
 - Easier for the users to find
 - Easier & more productive management checks
 - Easier & more productive for facilities to clean & supply check
 - Family groups can stay together

- ✓ Apply the same thinking as you do when you locate a wheelchair accessible WC
- ✓ Near to the café works well
- ✓ CPT's within attractions with good parking are used most
- ✓ Playgrounds where parking is alongside or close by
- ✓ The Market (Kirkgate) located next door to the bus station is regularly used by market & bus station users alike



Leeds City Council Top Tips

What Barriers and Issues do LA's need to overcome ?

- Funding - LCC always have a list of new CPT locations where there's a known gap in provision.
- The most recent CPT was funded by the Arts Council as was one of our first ones at Leeds Art Gallery.
- Issues of Resource – LA's may not have an Access Officer or another experienced officer who understands the issues around access to toilet provision for disabled people and their families.
- If budget allows appoint an NRAC registered consultant to design and over see the project.
- Ongoing Costs – Budget to be made available to test equipment annually
- Security – Major consideration as vandalism to expensive equipment is costly



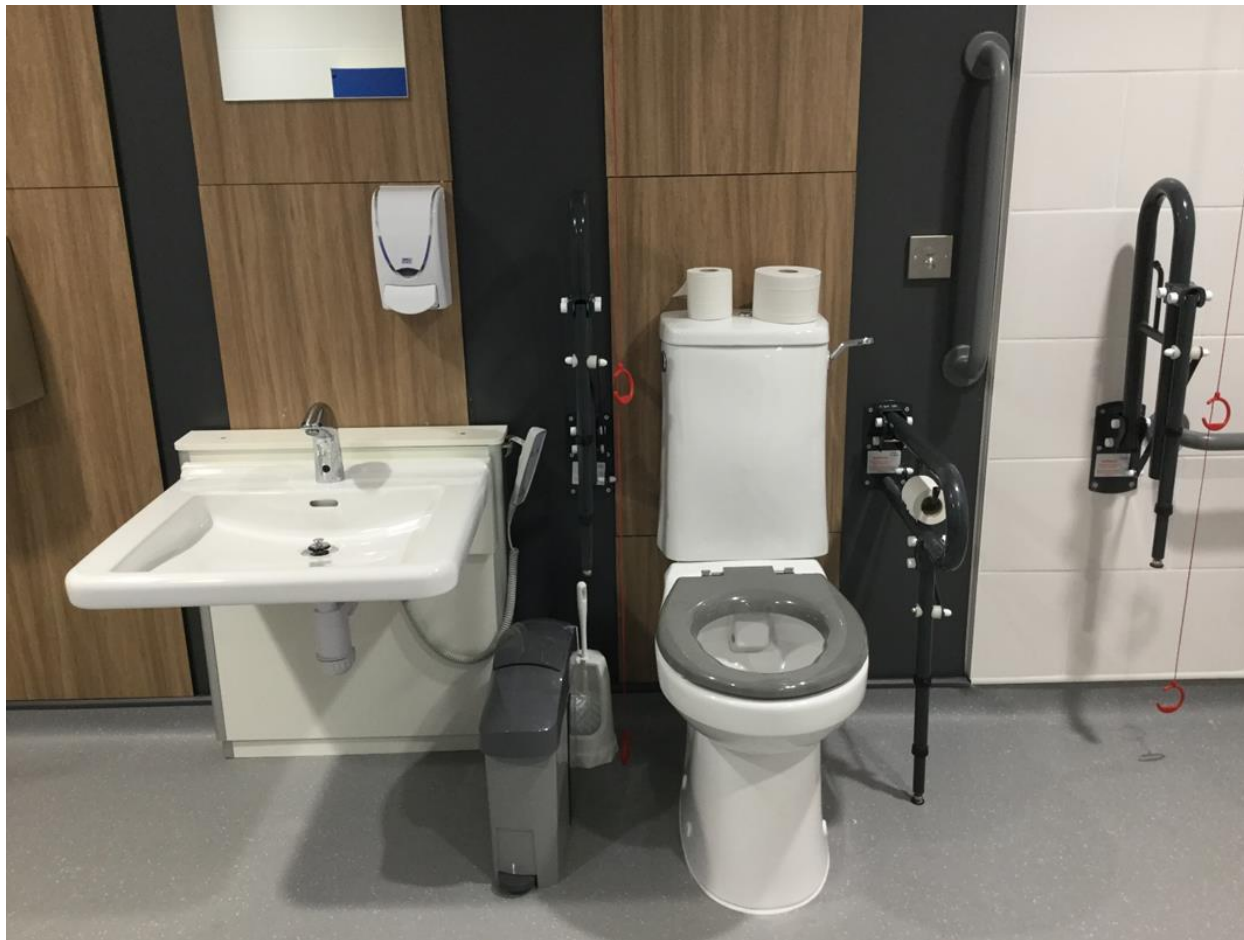
Leeds City Council Top Tips

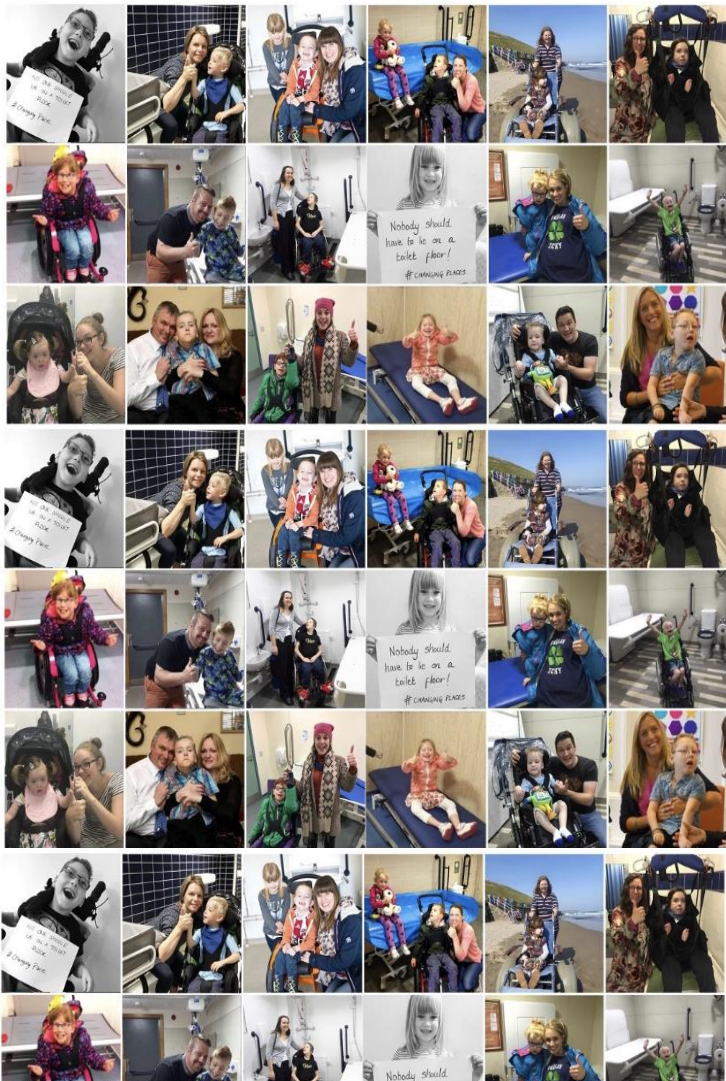
Where you may need help to resolve barriers & issues.....

- Layout - Exact layout can't be achieved or where you are struggling to find a location in an existing building
- Options - Modular structures in a courtyard or adjacent to entrances work well. It's then available to users who are & are not going into that attraction
- Don't remove an ADM WC and misunderstand that the CPT can serve both functions. (*LCC have an example where this happened and one where the toilets were reduced in size and feel very cramped*)
- As LAs provide more superloos and less traditional gendered toilets its possible to overcome these space problems
- Consider linking in with campaigners and explore potential partnerships
- **Make contact with the Changing Places Support Officers**



Word of Caution ! Close supervision on site is essential, mistakes will be made otherwise.....





Changing Places Toilets Insights

Summary of survey findings

Carl Smith - MDUK

What we were trying to find out...

1. What were the levels of awareness of Changing Places Toilets ?
2. What are the types of building where people most value the current provision of Changing Places toilets?
3. What areas of society do Changing Places Toilet users feel least able to access because of a lack of provision?
4. What types of buildings that people, who use or could use Changing Places toilets, would most like to see provision within?

How we answered these questions:

Online survey: 1,204 responses;

4 focus groups (21 participants)

3 focus groups (local authorities, manufacturers, campaigners)

Summary of Findings

Awareness

- **78%** have heard of Changing Places Toilets
- **57%** had used a CPT
- **83%** would use a CPT if available.
- **51%** found it difficult to find out where CPTs are when planning a trip.

Current use and value

- **Retail Setting**-Most common places where respondents have used a CPT
- **Having Days Out**- taking part in/enjoy leisure/sport activities and going shopping are the top 3 activities that the presence of a CPT have allowed people to do.
- **1 in 5 Respondents said that not having a CPT available made it impossible for them to have a day out.**

Future provision

- **Country Parks/Open Spaces, Tourist Attractions & Transport Networks** are the top 3 locations respondents would like to see future provision.
- **Beaches/seaside, motorway services, and parks/gardens** are the top 3 venues or places respondents would like to see CPTs in the future.

Types of buildings where people use and value CPTs.....

1. Retail setting - 54.3%

2. Healthcare / hospital setting - 39.2%

3. Tourist attractions - 38%

4. Leisure / sport setting - 33.9%

5. Transport network - 33%

6. Country Parks / Open Spaces / Seaside - 31.6%

7. Public Buildings / Libraries / Places of Worship - 26.1%

8. Hospitality – 13.2%

9. Entertainment – 11%

Places people would like to see CPTs provided...

1. Country parks / open spaces – 63%

2. Tourist attractions – 59.9%

3. Transport networks – 58.3%

4. Entertainment venues – 53.4%

5. Retail – 52.6%

6. Hospitality – 50.8%

7. Healthcare Buildings 48.9%

8. Leisure and Sports Venues – 48.4%

9. Public Buildings, Libraries and Places of Worship – 45.7%



Places people would like to see CPTs provided...

	Rank #1 Location	Rank #2 Location	Rank #3 Location
Retail	Shopping Centre	Supermarket	Garden Centre
Hospitality	Restaurant	Hotel/motel	Café/coffee shop
Leisure / sport venues	Leisure/recreation centre	Sports ground	Community Centre
Healthcare buildings	Hospital	GP Surgery	Health clinic
Transport networks	Motorway services	Airports	Railway stations
Country parks / open spaces / seaside	Beaches/seaside	Parks/gardens	Caravan park
Public buildings / libraries / places of worship	Council run toilets	Town hall/offices	Libraries
Tourist attractions	Visitor attractions	Zoos/safari parks	Museums/galleries
Entertainment	Theatres	Bowling alleys	Concert hall/stadium

Top five types of locations people would like to see future CPT provision (Overall)

- 1: **Beaches / seaside** (Country parks / open spaces)
- 2: **Parks and gardens** (Country parks / open spaces)
- 3: **Motorway services** (Transport networks)
- 4: **Visitor attractions** (Tourist attractions)
- 5: **Zoos/safari parks** (Tourist attractions)

The full report for reference is available on the [Changing Places Website's Local Authority Reference Page](#)



Next Steps – Applications & Support

MHCLG

Karen Hoe MDUK

Changing Places Support Officers, MDUK



Changing Places Programme Aims

- Substantially boost the number of Changing Places toilets in existing buildings in England.
- Improve the geographical spread of Changing Places toilets in England by addressing areas that are currently underserved.
- Increase provision in sectors and venue types of greatest need informed by the Insights research carried out on MHCLG's behalf by Muscular Dystrophy UK.
- There are around 1,200 registered Changing Places toilets in England but demand for provision far outstrips supply.
- To accelerate the provision of these vital facilities, up to £30m of capital funding is being made available to local authorities in England. A funding was published on 29 July 2021 inviting local authorities to express their interest in the programme



EOI Process

- To opt-in to receive funding local authorities must complete an Expression of Interest (EOI).
- Application must be submitted by district and unitary local authorities.
- Every local authority that opts into this programme will be able to receive funding equivalent to the average cost of installing at least one Changing Places toilet in their area.
- It is important to note that it is possible to receive significantly more or less than this indicative allocation based on the quality, number and geographic range of the expressions of interest received.
- Deadline of **26 September 2021** to submit your expression of interest for via MS forms. Applications will only be accepted submitted through the process.
- For support on funding, methodology and the application process please contact MHCLG (changingplaces@communities.gov.uk), all other queries should be directed toward MDUK and their Changing Places Support Officers.



Local Authority Support Package

Changing Places Support Officers, MDUK

Dedicated advice and information

- Changing Places Support Officers – Contact & Allocation
- Website Resources and MDUK's detailed offer of support
- Changing Places Practical Guide
- Bespoke Local Authority Training
- Learning from others - Case Studies & Testimonials
- Connecting Local Authorities
- Collaborative Networks Support
- Suppliers and Installation Companies
- Registration
- Promotion and Publicity



Contact: cpt.funding@muscular dystrophyuk.org



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Thank you for your time today

Contact: MDUK - CPT Support Officers
cpt.funding@muscular dystrophyuk.org

Contact: MHCLG – Funding Specific Queries
changingplaces@communities.gov.uk