



Ministry of Housing,
Communities &
Local Government

**Muscular
Dystrophy UK**
Fighting muscle-wasting conditions



£30m Changing Places Programme

Local Authority Information Update

September 2021



Carl Smith, MDUK



Agenda & Timings

- 12:00** - Welcome & Re-Introduction to the CPT Programme
- 12:05** - The Importance & Impact of Changing Places Toilets
- 12.10** - Top Tips from a Local Authority for Your Applications
- 12:20** - MDUK's Top Tips for your Funding Applications
- 12:30** - Your Frequently Asked Funding Questions - MHCLG
- 12.40** - MDUK Support, Training and Signposting
- 12:45** - Q&A
- 13:00** - Wrap-up & Close



**The Program Aims
MHCLG**



The Positive Impact of Changing Places Toilets Funding – Program Aims

- Substantially boost the number of Changing Places Toilets in existing buildings
- Improve the geographical spread of Changing Places Toilets by addressing areas that are currently underserved.
- Increase provision in sectors and venue types of greatest need informed by the Insights research carried out on MHCLG's behalf by Muscular Dystrophy UK.
- There are around 1,200 registered Changing Places Toilets in England but demand for provision far outstrips supply.
- To accelerate the provision of these vital facilities, up to £30m of capital funding is being made available to local authorities in England
- **The deadline for Funding Applications is September 26th**



The Impact of Changing Places Toilets Why they are so Important

Karen Hoe - MDUK



Why are Changing Places Toilets so Important?



Changing Places Toilets are different from, and needed in addition to standard accessible toilets because they meet the needs of different people.

CP Toilets are essential for over quarter of a million people in the UK.

Supports people with muscle wasting and weakening conditions, and challenging mobility issues, where an accessible toilet does NOT meet their needs

Installation in Public Spaces allows people to access their Community

Allows people affected by these conditions or injuries to get out and about and enjoy day to day activities we take for granted.....

Not having a CPT makes it impossible for those requiring one to have a day out, or worse still avoid food & drink or cut short their days out.....



The Impact of Changing Places Toilets The Important Locations

Carl Smith - MDUK



What our experience and Insight gathering has told us about awareness and location...

- The level of awareness of Changing Places Toilets is 78% but 51% found it difficult to find where they are
- The types of building where people most value the current provision of Changing Places Toilets are in retail settings or venues linked to having a day out for sport, leisure or shopping
- There are areas of society Changing Places Toilet users are unable to access because of a lack of provision. 1 in 5 people said that not having a CPT available made it impossible to have a day out.
- The types of buildings that people, who use or could use Changing Places Toilets, would most like to see provision within are Country Parks, Open Spaces & Tourist Attractions followed by entertainment and retail

This detail is available in our Insights document found on the CPT website to inform the location of CPT's



Top Tips from a Local Authority

Karen Hoe - MDUK

Leeds City of 42 Changing Places Toilets





Leeds City Council Embracing CPTs in the Early Days

- 2009 - Leeds CC consulted parents & carers of disabled children & young
- Campaigners & deputation to council 2011
- Commitment from leadership in 2010 to develop CPTs
- Embed best practice into policies and strategies
- Worked with Aspire - partners for adult social care to deliver them
- Now a City of 42 Changing Places Toilets





Leeds City Council Top Tips

What makes for a good place to put a CPT ?

- ✓ Ideally locate a CPT next to existing toilets
 - Easier for the users to find
 - Easier & more productive management checks
 - Easier & more productive for facilities to clean & supply check
 - Family groups can stay together

- ✓ Apply the same thinking as you do when you locate a wheelchair accessible WC
- ✓ Near to the café works well
- ✓ CPTs within attractions with good parking are used most
- ✓ Playgrounds where parking is alongside or close by
- ✓ The Market (Kirkgate) located next door to the bus station is regularly used by market & bus station users alike



Leeds City Council Top Tips

What Barriers and Issues do LAs need to overcome ?

- **Issues of Resource** – LAs may not have an Access Officer or another experienced officer who understands the issues around access to toilet provision for disabled people and their families.
- **Design** - If budget allows appoint an NRAC registered consultant to design and over see the project.
- **Ongoing Costs** – Budget to be made available to test equipment annually
- **Security** – Major consideration as vandalism to expensive equipment is costly
- **Layout** - Exact layout can't be achieved or where you are struggling to find a location in an existing building
- **Options** - Modular structures in a courtyard or adjacent to entrances work well. It's then available to users who are & are not going into that attraction
- **ADM V CPT** - Don't remove an ADM WC and misunderstand that the CPT can serve both functions. (*LCC have an example where this happened and one where the toilets were reduced in size and feel very cramped*)
- **Partnerships** - Link in with campaigners and explore potential partnerships
- **Make contact with the Changing Places Support Officers**



MDUK's Top Tips, Insights & Resources for a Good Application

Marta Salamonowicz – Support Officer MDUK





Our Top Tips

Link in with our Support Officers

- cpt.funding@muscular dystrophyuk.org

Access our Practical Guide

- Updated for 2021 Building Regulations on our Changing Places Website

Specifications & Design

- Practical support in our Practical Guide
- If in doubt raise an enquiry with our Support Officers

Legislative Requirements

- Equality Act 2010
- Public Sector Equality Duty
- UN Convention on the Rights of persons with disabilities
- ADM Building Regulations
- Best Practice BS 8300
- Outlined in our updated practical guide
- Supported by our bespoke training sessions Oct 21 onwards



Our Top Tips

Building Regulations

- CPT Requirements different by Building Type, Capacity & Area
- Referenced in our practical guide
- In doubt? Get in touch

Access Case Studies

- Case Studies & Testimonials available by Venue Type
- Some published in the Practical Guide

Reach out for Support & Learn from Others

- We can signpost to Partners & Collaborative Networks
- We can put you in touch with supportive Campaigners -They'll tell you if you're on track.... or not!!
- We can link you in with other pro-active Local Authorities



Our Top Tips

Link in with our Support Officers

cpt.funding@muscular dystrophyuk.org

Further Website Resource

- Local Authority resource page
- Additional enquiries to our Support Officers

Suppliers and Installation Companies

- Signposting Available
- Directory of Installers and Manufacturers on our website

Registration

- Really Important process, to help make sure you get it right!
- Our Support Officers will guide you through the whole process to make sure the CPTs meet all requirements and specification
- Support with Promotion and Publicity



MDUK's Insights

Carl Smith – MDUK

Top Tips





Our Top Tips

Ask for our Insights for Current Use & Future Provision

Awareness

- **78%** have heard of Changing Places Toilets, **57%** had used a CPT
- **83%** would use a CPT if available.
- **51%** found it difficult to find out where CPTs are when planning a trip.

Current use and value

- **Retail Setting**-Most common places where respondents have used a CPT
- **Having Days Out**- taking part in/enjoy leisure/sport activities and going shopping are the top 3 activities that the presence of a CPT have allowed people to do.
- **1 in 5 Respondents said that not having a CPT available made it impossible for them to have a day out.**

Future provision

- **Country Parks/Open Spaces, Tourist Attractions & Transport Networks** are the top 3 locations respondents would like to see future provision.
- **Beaches/seaside, motorway services, and parks/gardens** are the top 3 venues or places respondents would like to see CPTs in the future.



Funding Related FAQ's, Applications Update, Deadline and Award

MHCLG



Next Steps – MDUK Further Support & Training

Ceri Davies - MDUK



Local Authority Training & Support Package

Dedicated advice and information

- Local Authorities will be attached to one of our 3 Support Officers as funding is allocated



Kerry Thompson



Marta Salamonowicz



Ceri Davies



Contact: cpt.funding@muscular dystrophyuk.org

Website: www.changing-places.org



Local Authority Training & Support Package

Dedicated advice and information

- Bespoke Local Authority Training will be launched mid-October to accompany the *Practical Guide*
- Training will be run by the 'Centre for Accessible Environments' (CAE)
- Training will cover: Legislation & Standards, Accessibility, Planning, Design, Equipment, Building Regulations, Registration & Maintenance
- One place available per Local Authority
- Four 'Zoom' based training sessions available prior to Christmas
- Approximately 15 places will be available per session
- Additional dates will be available in 2022
- Dates to be published soon!
- MDUK's Changing Places Support Officers will manage bookings on a 'first come, first served' basis
- Support Officers will be available for all ongoing enquiries into 2022
- Funding related queries need to be directed to MHCLG



Contact: cpt.funding@muscular dystrophyuk.org



Ministry of Housing,
Communities &
Local Government

**Muscular
Dystrophy UK**

Fighting muscle-wasting conditions





Thank you for your time today

Contact: MDUK - CPT Support Officers
cpt.funding@musculardystrophyuk.org

Website: www.changing-places.org

Contact: MHCLG – Funding Specific Queries
changingplaces@communities.gov.uk